

**2009**

**Annual Report**

**HOPE**



**CENTER**

**HELPING HANDS  
BUILDING HOPE**

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**HELPING HANDS  
BUILDING HOPE**

**262.549.8726**

502 N. East Avenue | Waukesha WI 53186

**HopeCenterWi.org**

## Who We Are

Hope Center, formerly Cooperating Congregations of Waukesha County (CCWC), is a non-profit organization that has been serving the basic needs of financial assistance, food, clothing and child care in Waukesha County for more than twenty years. In 2009, Hope Center provided over 30,000 direct units of service with its eight different programs and is continually the number one referral source from 211/First Call for Help. Hope Center is continually working to provide new and better solutions to handle the growing needs of the community.

### Board of Directors

President	Rev. Ted Romberg
Vice President	Leslie Kleba
Secretary	Rev. Jim Stein
Treasurer	Tim Cornell
Members:	Mark Aamot
	Lynn Chudzik
	Kimberly Gomez
	Don Johnson
	Ron Johnson
	Pam Larsen
	Eric Larson
	Ken Miller

## Staff

Executive Director	Ralph Zick
Director of Operations	Roy Cheesman
Director of Social Ministry	Karen O'Leary
Community Outreach Coordinator	Griselle Cruz
Administrative Assistant & Legal Services Coordinator	Gloriann Gagliano Laurie Jendusa
Outreach Nurse	Nancy Sparacino
Accounting	Michelle Stiles
Outreach Meals Coordinator	Gordon Smith
A Hand to Hold	
Director	Debbie O'Neil
Staff:	Juana Correra Kerry Leeman Joann Maays Marisol Morales Micah Stemo Wendy Sudgen Kim Terpstra Erica Ward



## Volunteers

### Staff Volunteers

Technical Advisor:	Ted Gagliano
Receptionists:	
Dorothy Bettinger	Tracy Sanno
Judy Bull	Barb Golding
Pat Cosgrove	Alicia Sell
Shirley Harrits	Julie Kutschenreuter
Julie Mitchell	Maureen McMahon
Diane Johnson	Linda Maciejewski

### 2009 Volunteer Hours

Volunteers sustain our efforts to provide hope to those in need. As you can see by the list below, each of our programs is partially staffed by volunteers, and we couldn't do it without them!

<b>Program</b>	<b>Hours</b>
Board/Representatives	316
Clothing Shop	6,182
Maintenance/Custodial	874
Office Assistants	2,249
Outreach Meals	3,362
Project Move (building construction)	730
Events and Fundraisers	398

### To Our Valued Volunteers:

This organization will continue to serve those in need because of all of you who have given so unselfishly of your time and talent. The staff and board of Hope Center thank you from the bottom of our hearts for all the wonderful blessings you have given to us and the people you serve. Our lives have been enriched by knowing all of you.

## **Our Programs**

### **A Hand To Hold Preschool and Childcare**

A state licensed child care facility allowing parents to enter the workforce by caring for children 6 weeks to 6 years old (pre-kindergarten), with emphasis on W-2 participants.

### **Clothing Shop**

Donated clothing is provided to men, women and children in Waukesha County.

### **Project Move**

Various household items are given to individuals and families, including layette items for expectant mothers.

### **Social Ministry**

Financial assistance is provided for rent or transportation for employment, as well as on-going supportive counseling.

### **Outreach Meals**

Nutritious meals are offered Monday, Wednesday and Friday evenings at 5:30 p.m. Church volunteers from throughout Waukesha County prepare and help serve meals and foster a community spirit.

### **Legal Services**

Satellite office for Legal Action of Wisconsin in Waukesha County providing phone numbers for those who need legal assistance.

### **Outreach Nurse**

In partnership with ProHealth Care, a nurse is available to help clients receive effective care

### **Day Shelter**

Provides day shelter Monday through Friday at Hope Center.

### **Low Income Housing**

Provides safe and affordable housing to those in need.

## 2009 Reports

### President's Report

What a whirlwind 2009 was for Hope Center! Most monumental was our name change, which took effect in September. The name, Hope Center, was an immediate success that received overwhelming support from our clients, volunteers and donors.

After the resignation of David Tennyck as Executive Director and the subsequent resignation of a newly appointed Executive Director, the Board of Directors accepted a proposal by Ralph Zick and Roy Cheesman to become Executive Director and Operations Manager, respectively. Both men have done a monumental job of bringing stability and growth to every corner of the organization.

The Strategic Plan, completed in 2008, led to an aggressive plan of action in 2009. The newly created Marketing Committee developed new marketing tools and upgraded existing marketing tools. It solicited suggestions which eventually led to the new name, Hope Center.

The Fundraising Committee and the Grant Writing Committee worked aggressively to bring financial stability to Hope Center.

The Ambassador Club continued to grow and it promises to be a stellar means of communicating with churches and recruiting volunteers.



The Hope Dinner was an astounding success, raising well over \$70,000. Thanks to Chairman, Joe Finn, and all the many volunteers whose planning and hard work made it such a resounding success.

Our program managers deserve a big thank you for their dedication and hard work: Gordon Smith, Gloriann Gagliano, Debbie O'Neil, Griselle Cruz, Laurie Jendusa, and Karen O'Leary. The Board of Directors was called upon more than any previous board to provide hands-on help over the past year. Thank you all. You were key in carrying the Strategic Plan forward.

And special thanks to Ralph Zick and Roy Cheesman, both of whom gave mightily of themselves as they brought stability, organization and new program growth to the organization. Hope Center would not be the shining light of management and the shining light of hope that it is today without their leadership and just plain hard work.

Respectfully submitted,

*Rev. Ted Romberg, Hope Center Board President*

### Executive Director's Report

Completing the Strategic Plan allowed us to begin the year with a very positive outlook. Our Executive Director resigned and the replacement that was hired could not accept the job. With the help of Roy Cheesman as Operations Manager we found leadership to move forward.

The Marketing Committee offered a new name for our organization which was unanimously approved by the board changing our name to Hope Center.

Our first annual Spring Appeal was successful, having raised over \$17,000 that was so much needed to continue serving our clients. Though a tough economic year, our community responded positively. Sock It To Poverty brought in another \$10,000 with over thirty churches and two schools participating.

Our Grant Writing committee raised almost \$50,000 in grants from private foundations.

## Hope Center 2009 Annual Report

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The Fund Raising committee had a busy year with the Spring Appeal, Sock It To Poverty, and our first Annual Golf Outing. They also held an Ice Cream Social to open our doors to the public and educate them on what we do. The annual HOPE Dinner added a major financial contribution to Hope Center.

Hope Center also participated in community events, such as Mother's Day with Pine Pointe, picnic with Elmbrook and New Beginning's churches, an evening in the park with all Waukesha non-profits telling their stories and the CROP Walk with Waukesha Food Pantry and area churches. Hope Center worked along with other civic groups in the library's "Big Read – Waukesha," which also collected convenience items for our troops in Iraq and Afghanistan in conjunction with Operation HomeFront.

Our Clothes Closet and Career Closet were combined into the new Hope Center Clothing Shop, which is now open every day except Sundays and serves over 3000 clients every month. A winter coat drive brought in over 1000 warm coats.

In June the old garage that was used to store furniture and household items was demolished. A new foundation was poured, and a new storage facility will be built to house the renamed Project Move. This program will provide various household items for those who cannot afford to purchase these items.

Our Social Ministry program was extremely active in disbursing rent assistance of grant monies from HUD, FEMA and the Stimulus package of the U.S. Federal Government.

We also opened up our facility for the homeless in the fall to provide a place for shelter in the winter. The Emergency Overflow Day Drop In Shelter was operated with the cooperation of Hebron House of Hospitality. The facility was available all day every day to those without other shelter.

We had a very busy, productive and rewarding year. Our staff and volunteers have contributed immensely to the overall success and operation of Hope Center. Thanks go out to all who have had a part in serving those in need in Waukesha County.

Respectfully submitted,

*Ralph Zick, Executive Director*

## Treasurer's Report

The organization's balance sheet continues to grow, with approximately 20% of our annual budget now "in reserves" at the end of the fiscal year. This is entirely a result of three things: continued superior operating efficiencies and spending by both our Executive Director, Ralph Zick, and our Operations Manager, Roy Cheesman; excellent carry-over revenue from the fall Hope Dinner (thanks to continued strong attendance and donor support); and very positive additions in the form of grants and individual donations, despite very trying economic conditions. Bottom Line: This organization has never been in such a positive cash flow position in its history.

### Statement of Revenue and Expenses

#### Revenues

General Contributions Income	
Congregations	80,973.76
Individuals	51,877.52
Other Organizations	31,618.05
<b>Total</b>	<b>164,469.33</b>
Child Care Income	139,669.40
Fundraisers	116,879.09
Grants—Government	126,141.55
Grants/Foundations—Private	46,737.58
Capital Campaign	12,935.00
<b>Total</b>	<b>606,831.95</b>

#### Expenses

Fundraising Expenses	37,638.15
General Operating	35,356.36
Program Expenses	512,498.60
<b>Total</b>	<b>585,493.11</b>

From a budgetary standpoint, we are looking positive as well. Closing out the year, net income was very positive, however, we will spend this down as the new year rolls along. Continued emphasis on fundraising and mission exposure through our revitalized marketing committee will be key to our future continued financial strength.

Respectfully submitted,

*Tim Cornell, Treasurer*

## A Hand to Hold Preschool and Childcare

We are continuing to grow as a preschool. All of our staff positions are filled and enrollment is almost at capacity.

Last summer, we were unable to take our infants and toddlers outside because the play area was covered in wood chips. To rectify the situation, we removed all of the wood chips and redid the outside play area in sod. We also removed the climbing structure but we did keep the sand box, which the children love. This year, all of our children can go outside on the grass, which has been wonderful!

Our main demographic continues to be families receiving W-2 child care assistance, which causes our census to continually fluctuate. This year A Hand to Hold has served about 25 children, some permanent, some part time, as well as some who have moved or are no longer on W-2.

We continue to receive donations for the day care from many wonderful people. These donations allowed us to provide a wonderful Christmas for the children last year and continue to allow us to provide for their day care needs. All donations are greatly appreciated.

If you are ever in the neighborhood please visit us any time. May God Bless all of you.

Respectfully submitted,

*Debbie O'Neil, Director*

## The Clothing Shop

What originally started in the basement of St. Luke's Lutheran Church in Waukesha has developed into The Clothing Shop, which became a Hope Center program in 1989. This year, we've expanded our operating hours from three days a week to six days a week. We provide casual and business attire, jewelry, shoes, and other accessories for men, women, and children in Waukesha County. In 2009, The Clothing Shop served 23,434 individuals.

The Clothing Shop is handicap accessible and very pleasant to shop in. We are grateful to the dedicated volunteers who help us sort clothing and assist our clients with their shopping. We would like to thank the hundreds of individuals, businesses and churches who donated clothing over the past year.

Respectfully Submitted,

*Griselle Cruz*

## Project Move

This program provides people with household items such as bedding, linens, dishes, etc. We also provide layettes for expectant mothers who need a little help getting started with their newborn. Layettes include diapers, baby wipes, crib sheets, etc.

We are grateful to the many people who donate household items. In 2009, Project Move helped 166 families with household items and 91 expectant mothers with layettes.

Respectfully submitted,

*Laurie Jendusa*

## Outreach Meals

In 2009, our Outreach Meals Program continued to serve those in need in Waukesha County. Church volunteer organizations and individuals have selflessly offered their time and energy providing service to members of our community. Nearly 855 (unduplicated) individuals attended our meals.

Community Development Block Grant funds, United States Department of Agriculture, St. Vincent de Paul, Waukesha Food Pantry, Roundy's, Pano's and other local businesses, restaurants, churches and individuals all contribute to the resources necessary to keep the program operating.

UW-Extension, parish nurses, Literacy Council, and other local organizations partner with Hope



Center and Outreach Meals to provide additional information and opportunities.

The Outreach Meal Program of Hope Center continues in the mission of providing help to those in need.

Respectfully submitted,

*Gordon Smith, Outreach Meals Coordinator*

## Outreach Nurse

Waukesha Memorial Hospital's Community Benefit Program and Hope Center have partnered for over ten years to provide an outreach nurse who assists our at-risk population with receiving care and to promote wellness.

I am a registered nurse with a BSN and advanced training. I focus on the physical, spiritual, and mental health of clients. My role is as a client advocate, health educator, counselor and referral agent to clients of all ages, staff, and volunteers.

Beginning in November of 2009, the Outreach Nurse program has provided weekly blood pressure screenings during the Outreach Meal and Emergency Day Shelter programs. We also provide health education to the preschool children at A Hand to Hold Early Learning Center and act as a resource to parents and the childcare director. The mission of the Outreach Nurse is to maintain the health of the community by connecting those with health issues to the resources they need.

We provide CPR and First Aid training to Hope Center staff and educate the public about free health screenings and services offered by ProHealth Care and within the community through a quarterly newsletter.

In 2009 the Outreach Nurse program assisted 400 clients with meeting their individual health needs.

Respectfully submitted,

*Nancy Sparacino, Outreach Nurse*

## Social Ministry

The number of transactions in which financial assistance was provided increased significantly from 529 in 2008 to 891 in 2009. In 2009, the Social Ministry Program disbursed over \$100,000 to help those in financial crisis.

	<b>2008</b>	<b>2009</b>
Rent	\$57,528	\$90,162
Transportation	\$7,025	\$11,456
Other Requests	\$2,796	\$7,330
<b>Total</b>	<b>\$69,983</b>	<b>\$108,948</b>

The Social Ministry Program responded to 5,912 direct contacts in the form of counseling, referrals, spiritual listening and prayer as well as financially.

Thank you to everyone who makes it possible for Hope Center to help prevent homelessness within Waukesha County.

We could not continue to be

present and available to meet the needs and challenges that daily confront us without the generous support of our funding sources.

Respectfully submitted,

*Karen O'Leary, Director*



## Low Income Housing

Hope Center has two Low Income Housing rental units. The goal of this program is to find comfortable, affordable housing for our tenants.

In an effort to be good neighbors within our community, we work very hard at communicating with our tenants the importance of respect for each other and the value of being honest and law abiding citizens.

Thank you to all the congregations, businesses and individuals who help us honor our mission to provide affordable housing so that individuals can have a safe, secure place from which they can find success and fulfillment in their lives.

Respectfully submitted

*Property Manager*

## Legal Services

The Legal Services Program works in collaboration with Legal Action of Wisconsin to provide Waukesha County's low income population with service at no charge. Our services include providing phone numbers for legal assistance and referrals to other community resources.

This year, the Legal Service Program served 280 people.

Respectfully submitted,

*Laurie Tendusa, Coordinator*

## Fundraising

### Fundraising Committee Report

#### 2009 Fundraisers

HOPE Dinner and Auction	73,261.03
Appeal Letter	19,085.00
Sock it to Poverty	10,696.55
Golf Outing	9,755.00
Crop Walk	1,710.00
Fundraisers - Other	<u>2,371.51</u>
<b>Total</b>	<b>116,879.09</b>

The Fundraising Committee conducted the following fundraising activities in 2009:

- Annual appeal letter
- Golf outing
- Ice cream social/friend-raiser
- Sock It to Poverty (grassroots collections spring and fall)

More than 25 churches were directly involved in the Sock It To Poverty campaign and 20 additional churches and two schools distributed materials for the program.

In 2009, the committee began working on items identified by the strategic plan, including creating a committee to establish a corporate giving task force. Members of the committee included: Janet Curtis, Pam Larsen, Eric Larson, Ken Miller, Marc Sale (fall of 2009), Martha Schmidt (resigned spring of 2009), and Brian Waterman (spring of 2009). Also participating: Roy Cheesman, Ted Romberg, and Ralph Zick. The committee met and exceeded its 2009 fundraising goals despite the difficult economic conditions.

The Fundraising Committee is very grateful for all who participated in these activities, and to all of the donors who helped Hope Center in 2009 to serve its mission of service to those in need.

Respectfully submitted,

*Eric Larson, Fundraising Committee Chair*

## HOPE Dinner and Auction

Oh, What a Night! *Frankie Valli and the Four Seasons* goes on to say it was 'late December, back in '63...' I would like to say, 'it was late November . . . just last year . . . we raised over \$73,000.00 for the programs at Hope Center!

In an off year? In the midst of a recession? Sure did! Thanks to the brilliance of a member of the all volunteer HOPE Committee we started something new this year and our guests LOVED it!

During the live auction, we explained that a meal costs Hope Center a little over \$3, and we asked that our guests 'buy' meals. We were further enticed by the pledge of one of our sponsors that if we raised \$4,000.00, which would buy 1000 meals, they would add another \$1,000.00, for 333 meals.

Our emcee kicks off the bidding at \$1,000.00 and by the grace of God, a gentlemen dining with us immediately offered up the entire \$4,000.00! We got to \$5,000.00 in about 15 seconds, and from there, the generosity of our guests just filled the room. 'Do I hear \$1000? How about \$750.00?' And the bids did a reverse progression all the way to \$50.00. This portion of the evening raised over \$15,000.00 — or more importantly, paid for approximately 5,228 meals for the less fortunate of Waukesha County. God is good!

With the additional silent auction, Reverse Bingo, Ralph-O Board and generosity of our guests and corporate sponsors, we had a total of just over \$73,000.00 for the evening. We are blessed to have such kindness in our community.

I'd like to thank the members of the HOPE Committee, who spend endless hours ensuring the success of HOPE each year. Their ingenuity, their energy and their huge hearts are a blessing. Thank you HOPE Committee!

Respectfully Submitted,

*Joe Finn, HOPE Committee Chair*

## Our Family of Congregations

- Acts 2 Church in Wales
- All Saints Lutheran Church in Wales
- Ascension Lutheran Church in Waukesha
- Atonement Lutheran Church in Muskego
- Beautiful Savior Lutheran Church and School in Waukesha
- Bethel Hill United Methodist Church in New Berlin
- Bethel Lutheran Church in Muskego
- Bethesda Presbyterian in Waukesha
- Bethlehem Lutheran Church in Muskego
- Blessed Teresa of Calcutta Parish in North Lake
- Bread of Life in Dousman
- Brook Life Church in Mukwonago
- Brookfield Christian Reformed Church in Brookfield
- Brookfield Congregational United Church of Christ in Brookfield
- Brookfield Lutheran Church in Brookfield
- Brookfield Presbyterian Church in Brookfield
- Calvary Community Church in New Berlin
- Calvary Lutheran Church in Brookfield
- Christ the King Evangelical Lutheran Church in Brookfield
- Christ the King Lutheran Church in Delafield
- Christ the Life Evangelical Lutheran Church in Waukesha
- Christ the Servant Lutheran Church in Waukesha
- Christ the Victor Lutheran, ELCA in New Berlin
- Church of the Resurrection in Pewaukee
- Community of Living Spirit in Waukesha
- Community United Methodist Church in Elm Grove
- Congregation Emanu-El of Waukesha
- Cross of Life Lutheran Church in Brookfield
- Crosspoint Community Church in Oconomowoc
- Crossroads Church of Pewaukee

## Our Family of Congregations (continued)

- Delafield Presbyterian Church
- Dr. Martin Luther Church in Oconomowoc
- E & R United Church of Christ in Waukesha
- Eagle United Methodist Church
- Elm Grove Evangelical Lutheran Church
- Elmbrook Church in Brookfield
- Emmanuel United Church of Christ in Dousman
- First Baptist Church, Waukesha
- First Congregational Church of Genesee United Church of Christ in Mukwonago
- First Congregational Church of Mukwonago
- First Congregational United Church of Christ in Oconomowoc
- First Congregational United Church of Christ in Waukesha
- First Presbyterian Church in Waukesha
- First United Methodist Church in Waukesha
- Forest Park Presbyterian Church in New Berlin
- Fox River Christian Church in Waukesha
- Fox River Community Congregational Church in Pewaukee
- Galilee Lutheran Church in Pewaukee
- Gethsemane Evangelical Lutheran in Brookfield
- Gethsemane United Methodist Church in Pewaukee
- Good Shepherd Catholic Church in Menomonee Falls
- Good Shepherd Lutheran Church in Waukesha
- Good Shepherd United Methodist Church in Oconomowoc
- Heritage Presbyterian Church in Muskego
- Highview Evangelical Presbyterian Church in Delafield
- Holy Apostles Parish in New Berlin
- Jerusalem Presbyterian Church in Wales
- Kettle Moraine Community Church in North Prairie
- Kettle Moraine United Presbyterian in Hartland
- Lake Country Congregational Church in Hartland

## Our Family of Congregations (continued)

- Lake Country Unitarian Universalist Church in Hartland
- Little Prairie United Methodist Church in Palmyra
- Lord of Life Lutheran Church, LCMC in Oconomowoc
- Maple Avenue Mennonite Church in Waukesha
- Mt. Olive Evangelical Lutheran Church in Mukwonago
- Mukwonago United Church of Christ
- New Beginnings Christian Church in Waukesha
- New Berlin Free Methodist Church
- New Vision Brethren in Christ in Pewaukee
- North Prairie United Methodist
- Our Lord's United Methodist Church in New Berlin
- Our Savior's Evangelical Lutheran Church in Hartland
- Our Savior's Lutheran Church in Oconomowoc
- Peace Lutheran Church of New Berlin
- Poplar Creek Church in New Berlin
- Primera Iglesia Bautista in Waukesha
- Queen of Apostles Parish in Pewaukee
- Redeemer United Church of Christ in Sussex
- Reformation Lutheran Church in Brookfield
- Reformation Lutheran Church in Genesee Depot
- River Glen Christian Church in Waukesha
- River Park Community Church in Waukesha
- Saint Theresa Catholic Church in Eagle
- Salem United Methodist in Waukesha
- Shepherd of the Hills in Pewaukee
- Southminster Presbyterian in Waukesha
- St. Agnes Catholic Parish in Butler
- St. Alban's Episcopal Church in Sussex
- St. Andrew Lutheran Church in Waukesha
- St. Anskar's Episcopal Church in Hartland
- St. Anthony Catholic Church in Menomonee Falls

## Our Family of Congregations (continued)

- St. Anthony on the Lake in Pewaukee
- St. Bartholomew Episcopal Church in Pewaukee
- St. Bruno Parish in Dousman
- St. Catherine of Alexandria in Oconomowoc
- St. Charles Catholic Church and School in Hartland
- St. Dominic Church in Brookfield
- St. Elizabeth Ann Seton Parish in New Berlin
- St. James Catholic Parish & School in Mukwonago
- St. Jerome Catholic Parish in Oconomowoc
- St. Joan of Arc Catholic Church in Nashotah
- St. John Chrysostom Byzantine Catholic Church in Delafield
- St. John Neumann Catholic Church in Waukesha
- St. John Vianney Catholic Church in Brookfield
- St. John's Lutheran Church in Brookfield
- St. John's Lutheran Church in Lannon
- St. John's United Church of Christ in Merton
- St. Joseph Parish in Big Bend
- St. Joseph Parish in Waukesha
- St. Leonard Catholic Church in Muskego
- St. Luke Catholic Church in Brookfield
- St. Luke's Lutheran Church in Waukesha
- St. Mark's Lutheran Church in Waukesha
- St. Mary Catholic Church in Waukesha
- St. Mary's Episcopal Church in Dousman
- St. Matthias Episcopal Church in Waukesha
- St. Paul Parish Genesee Depot
- St. Peter's Episcopal Church in North Lake
- St. William Parish in Waukesha
- Sussex United Methodist in Sussex
- The First Congregational United Church of Christ in Hartland
- Trinity Lutheran Church in Waukesha

## Our Family of Congregations (continued)

- Trinity United Church of Christ in Brookfield
- Unitarian Universalist Church West in Brookfield
- United Unitarian & Universalist Society in Mukwonago
- Vernon Evangelical Lutheran Church in Mukwonago
- Vernon Presbyterian Church in Big Bend
- Waukesha Bible Church
- Westbrook Church in Hartland

## Our Partners in Ministry

- Alla! Chocolat
- Ameriprise
- Augustine Financial
- Auto Paint & Supply
- Robert W. Baird
- Bartolotta's
- Best Western Harbor Shores
- Carezza
- Carroll University
- Church and Chapel Funeral Service
- CMH Stamping Divas
- Country Springs Hotel
- Cornell Associates
- Cramer, Multhauf & Hammes
- David Hobbs Honda
- Digital Graphics
- Dillett Mechanical Service, Inc.
- East Shore Specialty
- E J Salentine
- Elliot's Ace Hardware
- Emperor's Kitchen
- Fred Astaire Dance Studio
- Garden-Fresh Foods, Inc.
- Genesee Fireplace
- Golf Galaxy
- Griffin Automotive Group
- GS Hydraulics Inc.
- Harley Davidson
- Klinke Cleaners
- MacArthur Promotions
- Marty's Pizza
- Masters Enterprises of Hartford
- Milwaukee Brewers

## Our Partners in Ministry (continued)

- Milwaukee Bucks
- Morningstar Golfers Club
- Muzic in Motion
- Panera Bread
- Pizzeria Picola
- Plowshare Gifts
- Point Brewery
- Practical Club
- Prairieville Park
- ProHealth Care
- Room Arrangers
- Roundy's Inc.
- Serenity Day Spa
- Songbird Hills Golf Club
- Spectrum Communications Serv.
- St.Vincent de Paul
- Sundance Vacation NA Inc.
- Suki Creations
- Sunset Playhouse
- The Mineshaft
- The Union House
- Thrivent Financial for Lutherans
- Tim's Auto Parts, Inc.
- Total Merchant Systems
- Usinger's Sausage
- Waukesha Civic Theatre
- Waukesha Memorial Hospital
- Waukesha Noon Kiwanis
- Waukesha State Bank
- Waukesha Symphony Orchestra
- Weissgerber's Seven Seas
- Wind Dancer Balloon Promotions
- XPEDX
- Z Gardens
- Zilli Hospitality Group

What a joy that so many faith traditions can come together to help our brothers and sisters in need! Thank you for allowing Hope Center to be an extension of your mission in our communities.

## Abbreviated Minutes of 2009 Annual Meeting

Present:

- Mark Aamot
- Lynn Chudzik
- Tim Cornell
- Ron Johnson
- Leslie Kleba
- Pam Larsen
- Eric Larson
- Ken Miller
- Ted Romberg
- Jim Stein
- Ralph Zick

Excused:

- Matt Noffke

Guest:

- Debbie O'Neil

Ted called the meeting to order at 5:33 p.m. Jim opened with prayer. A motion to accept the minutes of the March 23, 2009 meeting was made by Lynn, seconded by Leslie. Motion passed.

### **Update on A Hand to Hold Preschool and Childcare**

Debbie O'Neil informed the board regarding our preschool and daycare. She presented each board member with a folder with helpful information. Questions regarding the low rates of AHTH, the government sponsored food program, and the economic needs of the parents were discussed. Debbie mentioned the opportunity to expand the program by using an additional room.

### **REPORTS:**

**Executive Director:** Ralph presented a written report. He also presented a report from Roy. Clients misusing the elevator results in unintended calls to the Fire Department for which we are fined. Roy is working on a solution to this. We have also had some difficulties with a leaking gas meter. Ralph also presented Activity Reports for January, February, and March. He pointed out the increased use of our programs.

**Committee Formation:** Eric presented Fund Raising Committee reports. An appeal letter had been mailed April 22. Ralph mentioned that \$1,000 received as a result. Eric also reminded the board that they are looking for possible corporate donors.

**Grant Writing Committee:** Mark reported that the Grant Writing Committee sent out 54 letters with requests totaling \$169,000.

**Treasurer's Report:** State reimbursements were coming in slowly, a spike in salaries for April was due to the transition in executive directors, and our \$25,000 line of credit will be renewed with Waukesha State Bank at a rate of 5%. Tim also mentioned the good work of Ralph and Roy in identifying and reducing costs of the organization.

**Old Business:**

There was no further update on our leadership of the CROP Walk. The mini van donated to CCWC by Waukesha Food Pantry has been received. The plan for the new garage has been approved. Funds are being sought with St. John's providing free labor and a sizable donation.

**New Business:**

**Election of Board Members:** Ron presented the following nominees for the board (each one was an incumbent): Lynn Chudzik, Ron Johnson, Leslie Kleba, and Matt Noffke. Hearing no other nominations, Ron moved their election; Jim seconded; motion passed. Lynn, Ron, Leslie, and Matt were elected to three year terms on the board.

**Election of Executive Committee:** Ron presented the following slate: Ted Romberg, president; Leslie Kleba, vice-president; Tim Cornell, treasurer; and Jim Stein, secretary. Hearing no other nominations, Ron moved election of the slate; Mark seconded; motion passed. Ted, Leslie, Tim, and Jim were elected to a one year term of office.

The board asked Ralph as Executive Director to oversee the progress of the Strategic Plan, making regular reports to the board.

Respectfully submitted,

*Rev. Jim Stein*

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# HELPING HANDS BUILDING HOPE

262.549.8726

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**Hope Center is a 501(c)(3) non-profit organization.**